



PATENT  
Customer No. 22,852  
Attorney Docket No. 6502.0113-01

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

**Robert W. SCHEIFLER et al.**

Application Serial No. 09/931,005

Filed: **AUGUST 17, 2001**

For: **METHOD AND SYSTEM FOR  
FACILITATING ACCESS TO A  
LOOKUP SERVICE**

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Group Art Unit: 2171

Examiner: E. Leroux

Confirmation No. 2982

**Mail stop Amendment**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

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Group 2100

**REPLY TO OFFICE ACTION**

In reply to the Office Action mailed July 12, 2004, please amend the above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims in this paper.

**Remarks/Arguments** follow the amendment sections of this paper.

**Attachments** to this amendment include Declarations pursuant to

37 C.F.R. § 1.132 executed by Ann M. Wollrath, and James H. Waldo.

11/01/2004 RFEKADU1 00000014 09931005

01 FC:1201  
02 FC:1202

704.00 OP  
486.00 OP